

TECH & PASSWORD

Guide

FORGOTTEN STUDENT PASSWORDS

A. Student has set up challenge answers/responses:

The students can change their own passwords.

STUDENT INSTRUCTIONS:

- Navigate to my.fortbendisd.com
- Click "Need Help"
- Click "Forgot My Password"
- Follow screen directions

B. Student has NOT set up challenge answers/responses:

The teacher will need to reset their password. With the new password, the student will need to set up their challenge answers/responses so they can reset it, themselves, next time.

• STAFF/FACULTY INSTRUCTIONS:

- Go to my.fortbendisd.com
- Login
- Search for student (top search bar)
- Click red "Actions" button
- Click "Change Password"
- Create easy password (ex: 12345678)*
- Click "Save"

• STUDENT INSTRUCTIONS:

- Log into my.fortbendisd.com with ID and password just created and set challenge responses.
- Click on your name in the top-right area to:
 - Change Password (click "Change Password")
 - See your email (click "Profile Settings")

**Did you let them type their own password? Be sure to have them set their challenge responses, so that they can change their own password, next time.*

WIFI ISSUES (PERSONAL DEVICES)

If a student cannot connect to the Wi-Fi, but can connect to district devices, it is very likely that their parent (maybe accidentally) checked "restricted access" on their Skyward forms.

The only way this can be changed is by having the parent email the Data Entry Clerk @dee.guthrie@fortbendisd.com

The email should include:

- Their name
- The student's name + ID
- a message stating something like, "Please remove the OPT-OUT restricted access check from my child's Skyward form. I would like them to be able to use the WiFi."

WIFI ISSUES, STILL?

- Chromebooks do NOT work with FBISD Wi-Fi.
- Keep "forgetting" the network and trying to go back in.
- If this still doesn't work, it is possible that your device isn't compatible with the school Wi-Fi.
- Was it compatible before and not anymore?
Sometimes updates can do that, unfortunately.

**If you reset your password and it's still not working, call FBISD Tech Hotline @ x41300 (or) 281.634.1300.*

<https://www.fortbendisd.com/studentpassword/>

NEW STUDENT Tech Guide

LOGIN & PASSWORD

- *New student profiles can take up to 24 hours to activate.*
- **Login:** 6-digit ID# (no leading zero)
- **Password:** FORTBENDSCHOOLXXXX (where "XXXX" represents the last 4 digits of their student ID).

FIND YOUR EMAIL + CHANGE PASSWORD

- Log into my.fortbendisd.com
 - Login: Your 6-digit-ID (no leading zeros)
 - Password: FORTBENDSCHOOLXXXX
- Set challenge responses (1st time only)
- Click on your name in the top-right area to:
 - Change Password (click "Change Password")
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1LINK

- Go to: www.fortbendisd.com
- Click on "1Link" (below the picture)
- Click on "Login to 1Link"
 - Login: Your student email (__@student.fortbendisd.com)
 - Password: The same password as everything else

SCHOOLGY

- Follow instructions under "1Link"
- Click on "Schoolgy"
- Click on "COURSES" (at the top) to find your classes

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